

## Troubleshooting

### How do I save my artwork/access saved artwork?

Your artwork is automatically saved to the My Artwork folder. To view saved artwork, open the My Artwork folder and tap on the desired item to open it.

### How to I email/share my artwork?

You can email your artwork after opening it and then tapping on the Email Button. An internet connection is required.

### My stylus doesn't work.

1. Replace or re-install the battery, checking that the polarity (+ and -) is correct.
2. Try turning the stylus OFF and back ON again.
3. Make sure the holes at the top of stylus are not covered.
4. Make sure the iPad's mic hole is not covered by a hand or case.
5. Be sure you set the appropriate ID in the settings section of the App to match the LED on your stylus.
6. Ensure that you have given the app microphone 'access' permissions. Check the app's Help section for instructions on how to verify that you have done so.
7. If stylus "locks up", try pressing the RESET button. Doing so may switch channels. If so, press the RESET button again to return to prior channel.

### Stylus is not turning ON or OFF.

Press the Power Button down to turn ON. **Note:** the stylus has a battery saving feature which automatically turns it off after 5 minutes of inactivity. The Power Indicator Light shows when the stylus is on. Hold the Power Button down for 2 seconds to turn OFF.

### When I shake the stylus, the app won't respond.

The stylus must be ON and then shaken UP and DOWN 3 or more times.

## Maintenance

Keep the unit as dry and clean as possible. Do not allow dirt, small particles, water, or other liquids to enter the unit's casing.

If the unit is to be left unused for an extended period of time, such as a month or longer, have an adult remove the battery to extend its life and prevent leaking or corrosion.

### For Best Results:

- DO NOT cover the holes at the top of the stylus or you may block the signals used to communicate with the iPad.
- DO NOT cover the iPad's microphone at any time as doing so may block the signal the Stylus uses to communicate with the iPad.
- DO NOT use the Stylus and your iPad in very noisy environments or places with interference such as near TVs, etc. as some noises can interfere with the proper operation of the Stylus.
- DO NOT use more than one Stylus in the same room on the same channel. See 'Using Two Styli' for more information.
- DO NOT press down hard on the iPad while using the Stylus.

## One Year Limited Warranty

eKids, a wholly owned subsidiary of KIDdesigns, warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the date of original purchase.

Should this product fail to function in a satisfactory manner, it is best to first return it to the store where it was originally purchased. Should this fail to resolve the matter and service still be required by reason of any defect or malfunction during the warranty period, eKids will repair or, at its discretion, replace this product without charge. This decision is subject to verification of the defect or malfunction upon delivery of this product to the Factory Service Center authorized by Customer Service.

If service is required, please call Customer Service at 1-888-TOP-TOYS (1-888-867-8697) to obtain a Return Authorization Number and shipping instructions.

### Disclaimer of Warranty

NOTE: This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons; (ii) cracked or broken cabinets, or units damaged by excessive heat; (iii) damage to digital media players, CD's or tape cassettes (if applicable); (iv) the cost of shipping this product to the Factory Service Center and its return to the owner.

This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will eKids or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages, any lost profits, actual, exemplary or punitive damages. (Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Your acknowledgement and agreement to fully and completely abide by the above mentioned disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your eKids product.

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## Smart Stylus + App



## MDA-14MH Quick Start Guide

Visit our website for additional help  
[www.eKids.com](http://www.eKids.com)

### Important Message to Consumers

Thank you for purchasing one of Monster High's top-quality electronic products. Please take a moment to read through these instructions to help you understand the safe and proper way to use this toy to extend its usability.

**Keep these instructions for future reference as they contain important information.**

## What's In The Box



Stylus



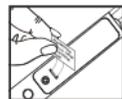
Start Guide

## Redeem Your App

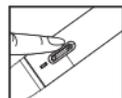
Packed with a ton of interactive tools, your little artists will enjoy hours of fun learning to design clothing and accessories with the Fangtastic Monster High Fearbook App!

1. On your iOS device, visit the App Store (iTunes or iOS).
2. Search for the Fangtastic Monster High Fearbook App.
3. Download the app onto your iOS device.
4. After launching the app, please 'allow' microphone access when prompted.
5. Once the app is installed and launched, turn on the stylus to automatically unlock all content.

### Launch the App, Time to draw!



To enable the battery, remove the battery pull tab from the back of the Stylus and discard. Keep pull tab away from small children.



Press the POWER BUTTON on the front of the Stylus to turn it on. A red or blue light will appear to show the Stylus is on and to indicate the channel:

Channel 1 = Blue  
Channel 2 = Red

See "Using Two Styli" to change channels.

### Now Start Your Masterpiece!



The magic of Monster High is at your fingertips when you launch the Fangtastic Monster High Fearbook App!

The app features drawing tools, patterns, stickers, and a variety of monstrous and magical effects to customize your Fearbook pages. You can even add your own pictures and audio recordings!

## Using the Stylus

- 1 Press the **Power Button** once to turn Stylus ON. Press and hold for 2 seconds to turn OFF.



Shaking the Stylus will control different functions in the app. See the app for more details.

- 1 **Power Button**
- Power/Channel Indicator Light**
- Stylus Tip**



**Note:** Stylus must be in close proximity to your iPad to work properly.



- Battery Compartment
- Pull Tab
- Battery Compartment Screw
- Reset Button

## Register Your New Smart Stylus Online

Visit [ekids.com/register](http://ekids.com/register) to get started!

Make the most of your new Smart Stylus when you register online. Receive the latest product updates, access customer support, and explore our line of kid-friendly electronics featuring the Monster High characters you know and love.

## Using Two Styli

**NOTE:** Information below is only needed for users with 2 styli in one room. If you are using two styli in one room (with 2 iPads), you will need to assign each stylus a different channel both with the stylus and the app. Make sure channel is set correctly and matches channel in the app.

### IN THE APP:

Navigate to the App's **Settings**, then select **Channel 1** or **Channel 2**.

### ON THE STYLUS:

To switch between channels, press the **RESET** button located on the back of the device while the stylus is ON. Channel 1 is Blue, Channel 2 is Red. Make sure channel on stylus matches channel in the app.



## Battery

The Stylus comes with 1 AAA battery already installed.

**Remove the pull tab to enable the battery.**

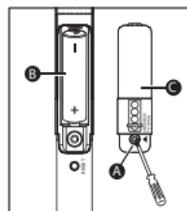
When a low battery notice appears on the app screen, it's time to replace the battery.

## Changing the Battery

**Note: Battery should always be installed by an adult.**

- A. Use a small Phillips screwdriver to open the battery compartment door located on the back of the unit.
- B. Insert one AAA (LR03) battery and align the battery's + and - terminals with the + and - indicators in the battery compartment.
- C. Replace the compartment door and tighten the screw with the Phillips screwdriver. Do not over-tighten the screw.

### Battery Installation



**WARNING:**  
DO NOT DISPOSE OF BATTERY IN HOUSEHOLD TRASH. CONSULT LOCAL REGULATIONS FOR PROPER BATTERY DISPOSAL.

### For the Best Possible Performance

- Only use the recommended/supplied battery or equivalent.
- Use alkaline battery for longer life.
- Insert battery with proper polarity (+/-) as indicated.
- Remove exhausted battery from product.
- Recharge rechargeable battery under adult supervision.
- Do not attempt to recharge non-rechargeable battery.
- Do not open battery or heat them beyond normal ambient temperatures.
- To prevent battery leakage or damage remove battery from a product if it will not be used for a month or longer.
- Use extreme caution handling leaking battery (avoid direct contact with eyes and skin). If battery leakage comes in contact with eyes, **IMMEDIATELY** flush the eye with lukewarm and gently flowing water for at least 30 minutes. If skin contact occurs, wash skin with clear water for at least 15 minutes. Seek medical attention if any symptoms occur.
- Store in cool, dry, ventilated area away from hazardous or combustible material.
- Do not dispose of battery in the household trash or fire.
- Follow applicable laws and local regulations for the disposal and transportation of battery.